

Raychem

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To Whom it May Concern:

Raychem Corporation and International Freight Service, Inc. have had a long and successful association beginning in 1978.

Because of our outstanding relations, we are happy to endorse IFS and the services it provides.

Over the years, IFS consistently provided Raychem with a wide range of services, including customs clearance, trucking, duty drawback, etc. I would point out that much of the work was of a complex nature, requiring multiple classifications, TIBs, TSCA certification, manipulations, etc.

In addition, IFS provided invaluable advice regarding customs regulations and proper HTUSA classification.

IFS represented us faithfully in dealing with US Customs, USDA, etc. IFS successfully argued our claims to Customs on a number of occasions.

IFS provided a dedicated service representative to meet the high level of service demanded by Raychem. As a result, all of our needs were met skillfully and quickly by knowledgeable IFS personnel.

In addition, IFS fully met Raychem's need for immediate accounts payable information. IFS provided custom made computer reports to expedite our bill processing.

In conclusion, I highly recommend IFS to any company requiring quality customs brokerage and logistics service. Throughout our many years of working together, IFS was able to handle our many brokerage and logistics needs. I am confident that they will do the same for you.



Joe Holguin
Import Supervisor