

Freriks & Co.

Wholesale Bulbgrowers & Exporters



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International Freight Services Inc.,
1610 Rollins Road,
Burlingame, CA. 94010.

attn. Mr. Joe DiMaio

Heemstede, Holland March 12th. 1993

Dear Joe,

Re: Container HLCU 271054-3 M/S California Express.

With regards to the above shipment, consisting of Iris bulbs, I would like to compliment you with the way your office handled this shipment.

We knew ofcourse about the fast and proper way in which you have handled many ocean- as well as air shipments for us in the past.

However, when the above container arrived at your warehouse, you immediately brought to our attention the fact that the Iris bulbs all showed very large sprouts, probably caused by an irregular situation during the oceancrossing in the container.

Due to this immediate action by you we were able to bring this matter to the attention of our insurance company right away. They were also very much impressed by your way op handling of this unpleasant situation.

I all the years that we were in business no other Custom House Broker has given us such excellent service.

Please keep up this good work and we hope to do business with your office for many more years to come.

Thanks and regards,